## BARC Performance "At-A-Glance"

### 12/01/2023-12/31/2023

	12/01/2023	- 12/31/2023	
se:	<u>AEO A</u>	<u>ictivity:</u>	
Animals Transfered to		Total Calls for Service:	4,916
RPM, Rescued Pets	301	Total Service Calls Comple	2,513
Total Transfers:	501	% Answered Calls:	<b>51.12%</b>
% Transferred to RPM:	60.1%		
Payments to RPM:	\$22,575	Priority 1:	
Adoptions:	401	Incoming Calls:	861
Return to Owner (RTO)	87	Completed:	836
Trap, Neuter & Release	28	Dispatched:	0
Animals Euthanized:	213	Pending:	0
Dog Live Release %:	75.1%	Cancelled:	25
Cat Live Release %:	93.7%	% Answered Calls:	<b>97.10%</b>
Total Live Release %:	<b>82.7%</b>		
		Priority 2:	
		Incoming Calls:	469
Over the Counter:	585	Completed:	453
Field:	844	Dispatched:	3
% Stray:	62%	Pending:	1
% Owner Turn-in:	21%	Cancelled:	12
% Other:	17%	% Answered Calls:	97.44%
Total Intake:	1,429		
		Priority 3:	
Spay/ Neuter Surgeries Performed:		Incoming Calls:	702
HPHS:	15	Completed:	670
In House:	391	Dispatched:	11
Houston Partners:	212	Pending:	0
Total Surgeries:	618	Cancelled:	21
		% Answered Calls:	<b>97.01%</b>
Wellness/Fixin' Housto	\$ 22,536	Priority 4:	
ACO Fees:	\$3 <i>,</i> 469	Incoming Calls:	2,882
Licensing:	\$35,415	Completed:	538
Private Funds:	\$31,919	Dispatched:	0
Adoptions:	\$3 <i>,</i> 874	Pending:	0
Total Revenue:	\$ 97,213	Cancelled:	2,344
Licensing:		% Answered Calls:	18.67%
New Licenses:	1,000	Priority 5:	
Renewals:	1,826	Incoming Calls:	2
		Completed:	1
<u>vity:</u>		Dispatched:	0
Citations issued:	159	Pending:	0
Citations issued: Bites investigated:	159 92	Pending: Cancelled:	0 1
	Animals Transfered to RPM, Rescued Pets Total Transfers: % Transferred to RPM: Payments to RPM: Adoptions: Return to Owner (RTO) Trap, Neuter & Release Animals Euthanized: Dog Live Release %: Cat Live Release %: Cat Live Release %: Total Live Release %: Total Live Release %: Ver the Counter: Field: % Stray: % Owner Turn-in: % Other: Total Intake: ter Surgeries Performed HPHS: In House: Houston Partners: Total Surgeries: Wellness/Fixin' Housto ACO Fees: Licensing: Private Funds: Adoptions: Total Revenue: New Licenses: Renewals:	se:AEO AAnimals Transfered toRPM, Rescued Pets301Total Transfers:501% Transferred to RPM:60.1%Payments to RPM:\$22,575Adoptions:401Return to Owner (RTO)87Trap, Neuter & Release28Animals Euthanized:213Dog Live Release %:75.1%Cat Live Release %:93.7%Total Live Release %:93.7%Total Live Release %:82.7%Over the Counter:585Field:844% Stray:62%% Owner Turn-in:21%Yother:17%Total Intake:1,429HPHS:15In House:391Houston Partners:212Total Surgeries:618Wellness/Fixin' Housto\$ 22,536ACO Fees:\$3,469Licensing:\$35,415Private Funds:\$31,919Adoptions:\$3,874Total Revenue:\$97,213	Animals Transfered toTotal Calls for Service:RPM, Rescued Pets301Total Service Calls CompleY Transferred to RPM:60.1%% Answered Calls:Payments to RPM:\$22,575Priority 1:Adoptions:401Incoming Calls:Return to Owner (RTO)87Completed:Trap, Neuter & Release28Dispatched:Animals Euthanized:213Pending:Dog Live Release %:93.7%% Answered Calls:Cat Live Release %:93.7%% Answered Calls:Over the Counter:585Completed:Field:844Dispatched:% Stray:62%Pending:% Owner Turn-in:21%Cancelled:% Owner Turn-in:21%Cancelled:% Other:17%% Answered Calls:Total Intake:1,429Priority 3:In House:391Dispatched:HPHS:15Completed:In House:391Dispatched:HPHS:15Completed:In House:391Dispatched:Houston Partners:212Pending;Total Surgeries:618Cancelled:% Answered Calls:%YTotal Revenue:\$ 97,213Cancelled:New Licenses:1,000Priority 5:Renewals:1,826Incoming Calls:Licensing:1,826Incoming Calls:



# BARC Performance "At-A-Glance" Definitions and Explanations

#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords Rescued Pets Movement=RPM, a nonprofit animal rescue group BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers. BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success. Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

#### Spay/ Neuter Surgeries Performed:

HPHS= Healthy Pets Healthy Streets

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

#### ACO Activity:

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.